

DELIVERY & INDEXES

GENERAL INFORMATION

Flints realises that you need your goods in time for your fit up and that budgets can be tight. We use delivery companies who are firstly reliable but offer great value too. The diverse nature of our strange products results in unavoidable exceptions, but as a general rule:

An envelope we can pop in the post costs from £4.95

A small box costs £9.50

If you can wait a couple of days small orders over £50.00 go FREE

A big heavy box costs £16.50

If your order exceeds £325.00 it goes FREE

In Central London orders over £80.00 go FREE

Prices held!



Ok, that was the easy bit that applies to most of our deliveries but here are the nitty gritty details. Please note that all weights are based on the greater of actual and volumetric weights. To calculate volumetric weight in kilograms, multiply the length by height by depth of the parcel measured in metres and divide by 0.005.

Too complicated? In most cases our online system will work out the carriage for you at the point of order.




MAINLAND UK OTHER THAN CENTRAL LONDON

Flints offers an Economy Service for smaller, lighter orders but the majority of orders are sent on an overnight service. Orders over £50 net can be sent free of charge on Economy Services. Orders over £325 net are sent free of charge on Standard Services. This offer excludes all offshore areas of the UK and the items excluded on the next page.

Service	Price	Limitations
Royal Mail 24 hrs	£5.95 up to 2 kg maximum	Dry goods only. No aerosols. Goods must be able to be packed in an envelope measuring 450 x 300 mm
Royal Mail Economy 48 hrs	£4.95 up to 2 kg maximum	
Small Parcel 24 hrs	£9.50 up to 10 kg maximum	No aerosols or other hazardous goods. Maximum length 1.5 m
Small Parcel Economy 48 hrs	£5.95 up to 10 kg maximum	No aerosols or other hazardous goods. Maximum length 1.5 m
Standard 24 hrs	£16.50 to 20 kg then £0.40 per kg	Maximum length 3.6 m
Before Noon	Add £6.00 to standard 24 hr rates	Maximum length 3.6 m
Before 10.30 am	Add £18.00 to standard 24 hr rates	Maximum length 3.6 m
Saturday Delivery	Add £25.00 to standard 24 hr rates	Maximum length 3.6 m
Saturday Delivery before Noon	Add £31.00 to standard 24 hr rates	Maximum length 3.6 m
A pallet 24 hrs [price per pallet]	£55.00 England and Wales £65.00 Central and Southern Scotland	Suitable for most deliveries over 65 kg to non-residential UK mainland addresses only excluding the Scottish Highlands [call for details]. Maximum length 1.2 m

REST OF EUROPE

Rest of Europe For small deliveries of dry goods weighing no more than 50 kg volumetric weight Flints offers a daily service to the following countries:

Zone	Price	Approx Journey Time	
Zone 1 Belgium, Ireland, Luxembourg, Netherlands	£27.00 to 10 kg then £0.50 per kg	3 Days	 Mówimy po Polsku
Zone 2 France, Germany, Monaco	£31.50 to 10 kg then £0.55 per kg	3 Days	 Noi parliamo Italiano
Zone 3 Austria, Denmark, Finland, Italy, Portugal, San Marino, Spain, Sweden	£36.50 to 10 kg then £0.75 per kg	3 - 7 Days	 Nous parlons Français
Zone 4 Andorra, Bulgaria, Croatia, Czech Republic, Estonia, Greece, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia	£39.00 to 10 kg then £0.80 per kg	3 - 7 days	
Zone 5 Gibraltar, Liechtenstein, Norway, Switzerland, Turkey	£40.00 to 10 kg then £0.85 per kg	4 - 10 days	

Please note, the prices and journey times listed here are based on just one of our many international couriers to give you a ball-park estimate and worst-case scenario for delivery. We will always get a bespoke quote for every order to ensure best value and speed of delivery.

In most cases aerosols and the product exceptions above cannot be shipped using these services but other services are available – please phone or email for a quote. All prices are subject to modification, please visit flints.co.uk/transport for up to date information.

REST OF THE WORLD

Rest of the world We can arrange air and sea freight to virtually any destination with very competitive rates. Please phone or email for a quote.

CENTRAL LONDON

London Most deliveries in the London postal districts are made on our own vans. Orders over £80 net are delivered free of charge. A £5.50 charge is made for smaller orders. Urgent deliveries can be sent by bike or parcel car, please call for a quote. The following postcodes are included in our Van Run, for other London postcodes refer to our Mainland UK deliveries on the previous page.

All WC and EC postcodes.

E 1, 2, 3, 5, 8, 9, 10, 14, 15, 20.

SE 1, 4, 5, 8, 10, 11, 13, 14, 15, 16, 17, 21, 22, 23, 24.

SW 1, 2, 3, 4, 7, 8, 9, 11, 12.

W 1, 2, 9.

NW 1, 3, 5, 6, 8.

N 1, 4, 5, 7, 16, 19.



NOW FOR THE EXCEPTIONS

Area Exceptions

Isle of Wight [PO 30 - PO 41]

Scottish Highlands

[The Highlands are defined as the following postcodes: IV1-28, IV36, IV40, IV42, IV52-54, IV63, KW1-3, KW5-14, PA36, PA38-40, PA50, PH19-26, PH30-41, PH49, PH50]

Scottish Islands, Channel Islands, Scilly Isles

Northern Ireland

Isle of Man

Add £7.00 to the Standard 24 hr services listed on the previous page.

2 day service. Add £15.00 to Standard 24 hr services listed on the previous page.

2 - 3 day service. £31.50 up to 20 kg then £0.60 per kg

2 day service. £30.00 up to 20 kg then £0.60 per kg up to a maximum 100 kg

2 - 3 day service. £30.00 up to 20 kg then £0.60 per kg up to a maximum 100 kg

Product Exceptions [UK Only]:

Stage and counterweights, filled sandbags, lead shot bags, polystyrene cutters, compressors and nails are carried at the rates quoted regardless of order value. Flooring, access equipment, staging, lifts, hazardous goods including Froth-Pak and pyrotechnics, oversized goods and hire goods: please call for delivery prices for these items. Hire goods are priced separately.

Scaffolding is a bit complicated: Outside the London Van Run full lengths can be delivered to UK Mainland for £35.00. Cut lengths up to 3.6 m are charged by weight as per Standard 24 hr services. Cut lengths over 3.6 m can only be delivered on our London Van Run.

If your requirements fall outside this policy we would be happy to obtain a tailored haulage quotation for you.

TERMS & CONDITIONS

Prices

All prices in this catalogue exclude VAT which will be charged at the prevailing rate. Prices are correct at the time of going to press but are subject to change without notice. Errors and omissions excepted.

Payment

We accept payment by cash, cheque [payable to Flint Hire & Supply Ltd], credit card or bank transfer. Please do not send cash by post. Payment must be made in sterling. Credit accounts can be opened subject to status. Please contact the accounts department for details.

Delivery Times

We will endeavour to arrange delivery of goods within the time scales requested, but cannot be liable for any consequences of failure to deliver on time.

Stock Availability

We endeavour to keep adequate stock levels of all our products. However this is not always possible. You will be advised as soon as possible of any delays.

Damage or Short Delivery

Damage/shortages must be noted on Carrier's Delivery Sheet immediately and notice in writing given to the company within 3 days of receipt of goods.

Non-Delivery

Claims for non-delivery must be made in writing to the company within ten days of despatch shown on Invoice.

Returns

Other than goods which reach the customer in an unusable condition, The Company will only accept returns subject to a 20% handling charge unless by prior arrangement. The goods must be returned from the customer in good condition. Returns will not be possible for special orders, specially cut lengths, made-up cloths or lifting equipment.

Specification

The specification and description of goods in our catalogue were correct to the best of our knowledge at time of going to press. However we reserve the right to change specifications without notice. The customer shall be wholly responsible for ensuring that all products are entirely appropriate for the use and application intended.

All sales are subject to our full terms and conditions which are available on request.